

## **DeLinn CSC Privacy Policy**

This is the Privacy Policy notice of DeLinn CSC, based on the General Data Protection Regulation (GDPR), with the purpose of informing you about, but not limited to, the purpose and type of the collection and processing of personal data on our servers and services, either by DeLinn or by our physical product partners.

Protecting your personal data, and enabling the secure use hereof, is essential for us.

DeLinn CSC is technology partner for our customers and partners. This privacy policy will explain how our organization uses the personal data we collect from you when you use our website and services.

### **What data do we collect?**

- Personal identification information (Name, email address, phone number, etc.)
- IP address on locations where our equipment may be installed
- Logdata from machinery and equipment, where our systems may be installed, like runtime, vibrations, temperature, pressure, etc.

### **How do we collect your data?**

You directly provide DeLinn CSC with most of the data we collect. We collect data and process data when you:

- Register online or place an order for any of our products or services.
- Voluntarily complete a customer survey or provide feedback on any of our message boards or via email.
- Use or view our website via your browser's cookies.
- Install our App's and use our provided online services

### **How will we use your data?**

DeLinn CSC collects your data so that we can:

Process your order and manage your account, including but not limited to, ensure safe and flexible logging in to our services, including sending you e-mails regarding your account, payment balances, invoices, changing account password etc.

We will never sell or hand over your personal data to business partners or other companies, without your specific approval, as well as we will never use your e-mail for marketing purposes unless you specifically request us to do so.

### **How do we store your data?**

DeLinn CSC securely stores your data at our encrypted cloud servers, and on protected servers in our physical offices in Denmark.

We will keep your personal data for the time of period your account is open, plus additional 6 months time. Once this time period has expired, we will delete your data from both technical and administration servers.

## Marketing

DeLinn CSC does not use your registered personal data for marketing purposes, if you would like to keep on track with our new services and updates, we recommend you to follow us or our partners on social media.

## What are your data protection rights?

DeLinn CSC would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

- The right to access – You have the right to request DeLinn CSC for copies of your personal data. We may charge you a small fee for this service.
- The right to rectification – You have the right to request that DeLinn CSC correct any information you believe is inaccurate. You also have the right to request DeLinn CSC to complete the information you believe is incomplete.
- The right to erasure – You have the right to request that DeLinn CSC erase your personal data, under certain conditions.
- The right to restrict processing – You have the right to request that DeLinn CSC restrict the processing of your personal data, under certain conditions.
- The right to object to processing – You have the right to object to DeLinn CSC's processing of your personal data, under certain conditions.
- The right to data portability – You have the right to request that DeLinn CSC transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email: [info@delinn.com](mailto:info@delinn.com)

## Cookies

Cookies are text files placed on your computer to collect standard Internet log information and visitor behavior information. When you visit our websites, we may collect information from you automatically through cookies or similar technology. For further information, visit [allaboutcookies.org](http://allaboutcookies.org).

## How do we use cookies?

DeLinn CSC uses cookies in a range of ways to improve your experience on our website, including, but not limited to, f.ex. Keeping you signed in to our and our partners services.

## What types of cookies do we use?

There are a number of different types of cookies, however, our website uses:  
Functionality – DeLinn CSC uses these cookies so that we recognize you on our website and remember your previously selected preferences. These could include what language you prefer and location you are in. A mix of first-party and third-party cookies are used.

## How to manage cookies

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

## **Privacy policies of other websites**

The DeLinn CSC website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

## **Changes to our privacy policy**

DeLinn CSC keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on April 22nd 2020.

## **How to contact us**

If you have any questions about DeLinn CSC's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us by Email, at: [info\(at\)delinn.com](mailto:info@delinn.com)

## **Further rights and information**

You have more rights regarding the processing of your personal data. Refer to the GDPR for more information ([EU GDPR Information](#)).